



**Away Supporters
Guide to the Facilities**

At the

King Power Stadium.

Leicester City Football Club – Away Disabled Supporters Information.

Car Parking



6 parking spaces are available on a first come first served basis for the away disabled supporters on the nearby Filbert Street Car Park.

Spaces should be pre booked, at a cost of £5, by contacting the **LCFC Sales Centre on 0844 815 5000 and selecting option 1.**

Drop Off Point



There is also a drop off point outside the King Power Stadium. (Adjacent to the North Stand)

Supporters are advised that the road outside the stadium is closed approx 30 minutes (sometimes more) before and after the match for safety reasons.

Official away supporter coaches also drop off and pick up at this point.

Wheel Chair Users



Wheelchair users are situated at the front within the away supporters section in the North East Corner of the King Power Stadium.

Supporters will use the Accessible gate marked with the disabled logo at **Gate N23**, where they will be met and walked through by the Stewards.

On occasions this area is open to the elements of the weather. Blankets are available from the stewards, should conditions require them.

Visually Impaired

Live Audio Descriptive Match Commentary is a FREE service available for Visually Impaired Supporters. It is advised that supporters pre book the headsets by contacting the **LCFC Disability Liasion Officer Jim Donnelly on 0116 229 4555**. Credit/Debit card details are required and there will be an £80 charge in the event the equipment is NOT returned at the end.

Ambulant

Supporters with restricted movement or carers for supporters with impairments can be accommodated in the front rows or at pitch level.

Supporters on crutches can be accommodated on the platform with the wheelchair users.

Further information can be obtained by contacting the **LCFC Disability Liasion Officer Jim Donnelly on 0116 229 4555**.

Assistance Dogs.



Subject to prior notification Leicester City Football Club welcomes any supporter with disabilities using an assistance dog. The LCFC Disabled Liaison Officer should be contacted in the first instant.

Dog owners will be advised to consider the implications of a large stadium, in respect to the animal's safety, well being, comfort and reaction to noise.

A team of dedicated Safety Stewards will assist with providing the dog with water and comfort breaks throughout the event.

Disabled Toilets & Catering Kiosks



Accessible toilets are housed in the concourse of the away supporters section and are fitted with RADAR Locks. Supporters are advised to bring their own keys but stewards will be on hand with a key, if necessary.

Catering kiosks are also accessible selling a range of hot/cold food and drinks.

Contacts for further information

LCFC Disabled Liaison Officer



Jim Donnelly

Contact: jim.donnelly@lfc.co.uk

Tel: **0116 229 4555**

LCFC Disabled Supporters Association Secretary

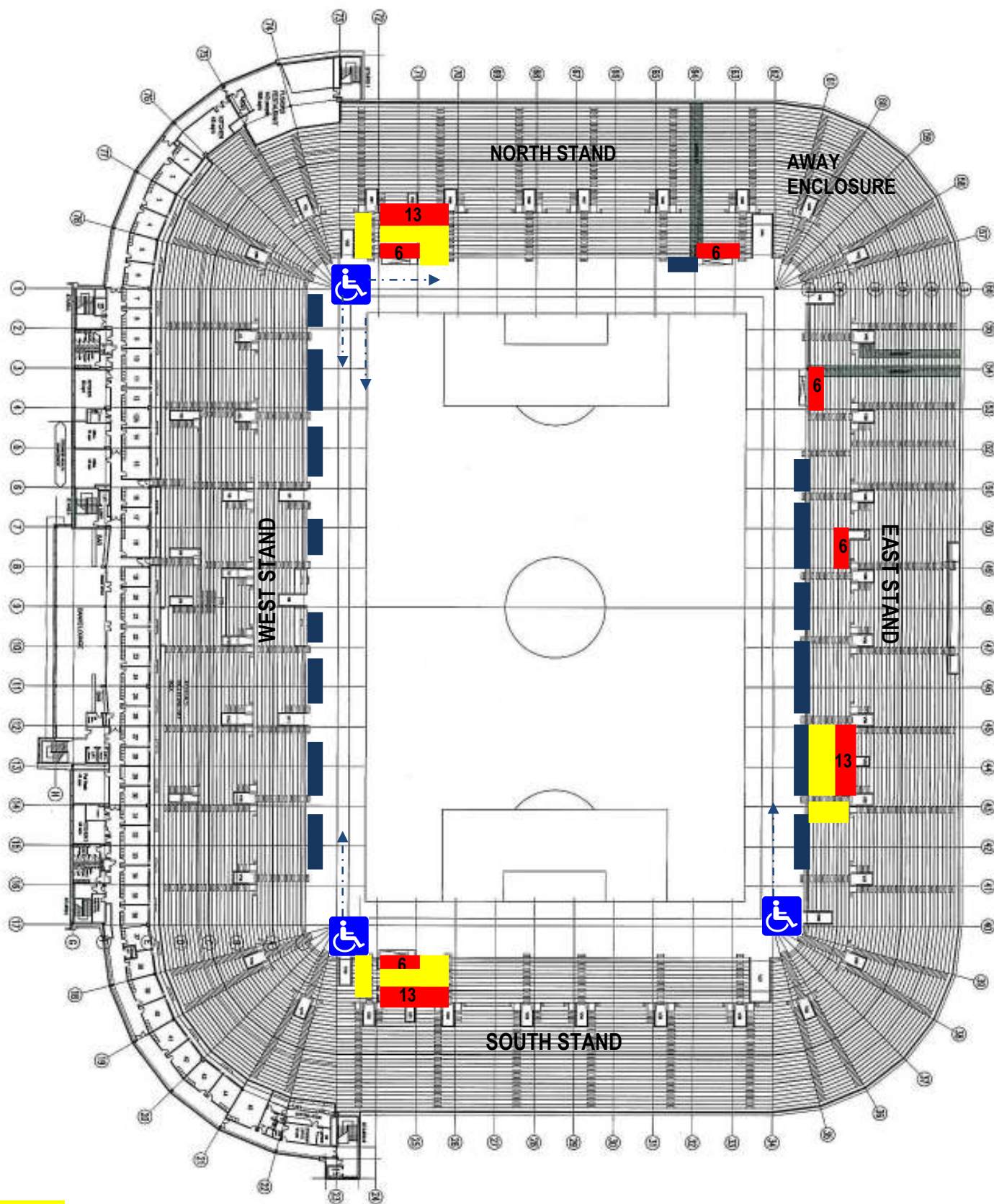


Andy Gubbins

Mobile: **07596 376 872**

Email: dsasecretary@talktalk.net

LOCATION OF WHEEL CHAIR AND SEMI AMBULANT SPACES



- Denotes designated semi ambulant areas
- Denotes Upper and Lower mezzanine areas for wheel chair users, semi ambulant and carers
- Denotes pitch side wheel chair spaces and seats for semi ambulant spectators or persons with temporary lower limb injuries.
- Dedicated access and egress points to pitch side

How To Find The King Power Stadium

If you're travelling to King Power Stadium by car or train, all the directions you need are below. Information on matchday car parking can also be found below.

Stadium Address

Leicester City Football Club,
King Power Stadium,
Filbert Way,
Leicester,
LE2 7FL.



By Road - From North & South:

The M1 and M69 Motorways interchange at Junction 21 (M1), where you should exit and follow the signs for the City Centre via the A5460. After 3 miles turn right onto Upperton Road, follow the road down until you get to the Liberty Statue island and take the fifth exit down Western Boulevard and you will see King Power Stadium ground on your right-hand side.

By Train:

King Power Stadium is five minute drive or 20 minute walk from British Rail, London Road, Leicester. Accessible taxi's are available to & from the train station.

Dear Supporter;

The maintenance of a safe and secure environment is paramount at the King Power Stadium. The Club will constantly strive to ensure you experience friendly staff in a vibrant happy atmosphere.

In order to achieve our aim we pledge to consult with members of the LCFC DSA at regular intervals throughout the year.

If you have a grievance attached to the Club or a poor experience please do not hesitate to contact Jim Donnelly or Andrew Gubbins in the first instant. Alternatively, if you have any ideas which may improve the match day experience forward this information to the DSA for our committee to consider.

Thank you for your support and I hope you have a safe journey.

Kevin Barclay

10/01/2013



Kevin Barclay CMIOSH MIIRSM RSP

LCFC Operations Director